

| TABLE 2: EST. ARREARAGES/SHUT OFFS (2008-09) |   |           |         |   |            |         |
|--|---|-----------|---------|---|------------|---------|
| Date   | Arrears (# in millions, except for average) |           |         | Shut-Offs (# in millions, except for average) |            |         |
|  | # of Households                             | \$ Amount | Average | # of Households                               | \$ Amount  | Average |
| 9/30/2009                                    | 12.5  | \$3,437.9 | \$276   | 4.3   | \$1,209.64 | \$279   |
| 9/30/2008                                    | 13.1  | \$3,565.2 | \$272   | 4.1   | \$1,031.37 | \$253   |

Shutoffs refer to households shut-off during the course of the year

Source: state reports, American Gas Association

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